

## Accessibility Guide for Sutton on Sea Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/england/east-midlands/lincolnshire/sutton-on-sea-caravan-club-site/>

### At a Glance

#### Level Access

- The site is relatively level throughout

#### Step only Access

- The information room has a small step to access

#### Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

#### Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



#### We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

## Site Address

Sutton-on-Sea Caravan Club Site  
Crabtree Lane,  
Sutton-on-Sea,  
Mablethorpe,  
Lincolnshire,  
LN12 2RS

## Arrival and Reception

### Approach Route

- The site is accessed via a tarmac driveway
- The reception building is directly in front of you when you enter the site
- There is a proximity card entry barrier to the site, with controls at 1200mm
- The ground is level in this area with hard surfaced paths linking facilities.

### Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 8 visitor cars to park approximately 40 metres from the reception, there are no marked bays or marked disabled bays. The ground here is gravel
- There is one late night arrival bays

### Entrance into Reception

- There is a dropped kerb to give access to the pavement surrounding reception
- The Entrance door is 800mm wide over chamfered threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1550mm above ground level



Reception Building

## Reception

- There is approximately 2400mm x 3200mm turning space, clear of the desk and furniture
- The reception desk is set 900mm above the floor with no dropped section
- The desk is not fitted with a hearing loop
- There is a selection of items for sale between 50mm and 1400mm high



## Getting around the Site

- The site is generally level throughout
- Pedestrians share vehicles routes, which are well maintained tarmac with no speed bumps

## Pitches

- There are 108 pitches on site, 81 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 3 hardstanding and 1 grass pitch approximately 20 to 45 metres from the toilet block, and 120 metres from reception which may be appropriate for those with accessibility needs

## Toilets and Changing Facilities

### Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block, which is in the centre of the site
- The Accessible Toilet and Shower cubicle is accessed via a long shallow ramp, with a handrail along one side of the ramp
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2700mm x 3200mm
- The WC pan is left hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 2500mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1350mm above floor level
- The basin taps and shower controls are fitted with levers



### Standard Toilets and Washrooms

- There is one toilet and shower block which is to the centre of the site

- There is no parking available at the toilet block
- The toilet block has a smooth path around, with a long ramp or alternatively there are two steps to access the path around the toilet block
- The female area has 9 WC cubicles, 9 Shower cubicles and 6 Washbasin Privacy cubicles
- The male area has 6 WC cubicles, 5 Urinals, 9 Shower cubicles and 6 Washbasin Privacy cubicles
- Both the female and male areas have a modified WC cubicle, a modified Shower cubicle and a modified Washbasin Privacy cubicle with grab rails to assist mobility
- Taps in block incorporate lever controls



## Family Room

- There is a family room in the toilet block
- The room is accessed via the paved area around the toilet block
- The door opens to 850mm wide, with a level threshold and opens inwards
- The door's key lock is 1000mm high
- The room is "L" shaped and it's dimensions are 2700mm x 1700mm plus 2300mm x 2200mm
- There is a slightly lower WC at 400mm high
- There is a half bath with a shower above, this has thumb turn taps to operate
- There is also a standing shower, with controls at 1000mm high and the shower head is mounted on a sliding rail which is at at minimum of 1350mm high

- There is a drop down baby change unit at 700mm
- The basin has lever taps



## Other Facilities

### Dishwashing – Toilet Block

- The dishwashing is accessed via the paved area around the toilet block
- The door is 850mm wide over a level threshold, and opens inwards
- There is 1600mm x 3300mm clear space
- There are 4 sinks in a 850mm high counter with 550mm knee space underneath
- There are lever top taps available



### Laundry – Toilet Block

- The laundry room is accessed via the paved area around the toilet block

- The door is 850mm wide, over a level threshold and opens inwards
- There is 1600mm x 1950mm clear space by the sinks and 2400mm x 1200mm clear space by the machines
- There are 2 front loading washing machines and 2 front loading tumble dryers, the tumble dryers are stacked on top of each other with the top door being 1600mm above the ground
- There are 3 sinks in an 850mm high counter with 550mm knee space below
- Lever taps fitted



### Information Room – Adjacent to Reception

- The information room is within a shed opposite reception
- The double doors open to 700mm through either side over a 100mm step
- The room's dimensions are 4500mm x 3500mm
- Information is displayed on a shelf at 1050mm high



## Play Area

- There is a play area to the far end of the site
- There is access to the play area via a grassed area
- There is a 900mm opening to the play area
- The equipment is mounted on safety flooring



## Service Points

- There are three Service Points at intervals around the site, please check the site map for details
- All of the service points are on concrete settings with level access from the adjacent roadways or accessed via a level pathway
- The paths around the Service Points can be as narrow as 750mm wide
- The water taps are at a maximum of 750mm high, with cross head taps
- Chemical Waste Points can be found here too with taps at 1120mm high





## Motorhome Waste Point

- There is one Motorhome Waste Point on site, located near the toilet block
- The taps are 1140mm high on a 100mm kerb



## Information

### Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

## Customer Care & Support

### Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

### Evacuation

- There is an assembly point adjacent to the reception in the event of an emergency
- Please ask at reception for more details

### **Customer Care and Staff Training**

- All on site staff have received disability awareness and etiquette training.

### **Public Transport**

- There is a bus service a 10 minute walk away, with services to Mablethorpe and Skegness

### **Taxi**

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.