

Accessibility Guide for Stamford Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ stamford@camc.com

☎ 01780 444617

🌐 <https://www.caravanclub.co.uk/club-sites/england/east-midlands/lincolnshire/stamford-caravan-club-site/>

At a Glance

Level Access

- The site slopes gently throughout

Step Only Access

- There is no area of the site with step only access

Accessible Toilets and Showers

- There are no toilet or shower facilities on site

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Stamford Caravan Club Site
Fineshade,
Stamford,
Lincolnshire,
NN17 3BB

Arrival and Reception

Approach Route

- The site is accessed down a long narrow lane
- There is an open gateway to the drive to the forecourt of the site
- The reception building is on the left hand side when you enter the site
- There is no entry barrier to the site
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 9 visitor cars to park approximately 25 metres from the reception, however there are no marked bays or disabled bays.
- There are no late night arrival bays

Entrance into Reception

- There is access to the reception via 3, 200mm high steps or via a 1100mm wide ramp
- The Entrance has double doors which open to 700mm wide on each side over a 30mm threshold
- The entrance doors are not power assisted, and open inwards
- A call bell is available to summon assistance, this is 1450mm above ground level



Reception

- There is approximately 2150mm x 2950mm turning space, clear of the desk and furniture
- The reception desk is set 1000mm above the floor with no dropped section
- The desk is not fitted with a hearing loop



Getting around the Site

- The site slopes gently throughout

- Pedestrians share vehicles routes which are tarmac around the outside loop and Gravel on the inside loop

Pitches

- There are 83 pitches on site, 35 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 4 hardstanding pitches approximately 35 metres from the reception building

Toilets and Changing Facilities

There are no Toilet or Shower Facilities on site

Other Facilities

There are no Dishwashing or Laundry facilities on site

Information Room – Adjacent to Reception

- There is no information room on site, the site has a notice board

Dog Walk

- There is a dog walk to the east of the site
- The ground is woodchip throughout, however the dog walk is fairly flat
- There is a 1100mm wide gate



Service Points

- There are 2 Service Points on the site, please check the site map for details
- All of the service points are on raised concrete settings, with level access from the adjacent roadways
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 730mm high, with cross head taps
- Chemical Waste Points can be found here too with taps at 1250mm high



Motorhome Service Point

- There is one Motorhome Service Point on site, located close to the exit of the site
- The taps are 830mm high



Information

Written Information

- A range of leaflets for local attractions are available in the site office
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite the reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus service which can pick you up if booked in advance, they can be contacted at 03452638153, or www.wellandcallconnect.co.uk twitter @callconnectbus

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.