

## **Access Statement**

### **Ramslade**

## **Contact Information**

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

## **Arrival and Car Parking Facilities**

Access to the site is along a country lane. The entrance to the site is down a steep 1:8 tarmac road. The gate may be locked when the site is closed. At the bottom of the steep road is a card operated barrier. There is a marked, level, pedestrian path around barrier. There are 7 marked visitor's parking bays including an accessible car parking space. The visitor's parking is next to the reception building and has a contrasting block paved path leading from the bays to the reception. There is a slope of 1:20. There are 4 lanes at the barrier entrance, 2 are for on-site traffic and 2 are for new and late night arrivals. These are clearly marked. There is an electric hook up point for late arrivals. The parking bays are opposite reception and a 15m walk across the tarmac road and up a dropped kerb onto a block paved area outside the reception building.

## **Reception**

The reception building is easily accessible. There is a large block paved area at the front of the building with a bench and seat. Although there are dropped kerbs from this paved area down to the road, the paving has not been raised sufficiently to give a level threshold into the reception and information room. There is a 90mm wooden door sill. The inward-opening door into the reception has a clear opening width of 810mm and a 90mm threshold. There is a call bell for assistance located near the door of the reception. Inside there is plenty of space for a wheelchair to manoeuvre. The reception desk is 940mm high with a section at 740mm high. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

## **Pitches**

There are 6 accessible pitches which can be pre-booked; 4 near Toilet Block 1 (numbers 103, 104, 124 and 125) and 2 near Toilet Block 2 (numbers 33 & 34). There is a choice of either gravel or grass pitches. These pitches are over 50m from the reception, but less than 20m from a toilet block and service point. All are less than 20m from an accessible WC and shower.

## **Circulation around the Site**

The site is on various levels, with well maintained, gently sloping tarmac roads linking the different levels. There are 2 speed bumps on the exit road. Most pedestrian walkways are along the tarmac roads and are shared with the site traffic. There is 1 pedestrian route which links the Reception and Toilet Block 1 which is considered dangerous for visually impaired members because of an incorrect installation of tactile paving on steps with no visible nosing's.

## Toilet Block 1

This building has level access into all facilities. There are no marked parking bays; however there is parking space for 3 cars at the front of the building. The door at the front of the building leads into a spacious lobby off of which are the male and female toilets/showers, baby and toddler room and the accessible WC.

The **accessible WC and shower** is accessed from the lobby. It has an outward-opening door with a clear opening width of 909mm using a RADAR key. The room is 2500mm x 2225mm. The WC and shower are left side transfer. The shower controls are lever type and 940mm from floor level.



**Male toilet facilities** have a solid inward-opening wooden door with a clear opening width of 795mm and a level threshold. There are 3 WC cubicles, 1 fitted with a drop down grab rail for ambulant disabled users. All doors are inward-opening. There are 3 urinals; 1 child height, 2 at adult height, 1 of which is fitted with grabrails for ambulant disabled users. There are 2 washbasins, 855mm above floor level, with lever taps. There are 3 privacy cubicles with washbasins 855mm above floor level and lever taps, 1 of which is fitted with grabrails for ambulant disabled users. There are 5 shower cubicles, all fitted with grab rails for ambulant disabled users.

**Female toilet facilities** have a solid inward-opening wooden door with a clear opening width of 795mm and a level threshold. There are 5 WC cubicles, 1 fitted with a drop down grab rail for ambulant disabled users. All doors are inward-opening. There are 2 washbasins, 855mm above floor level, with lever taps. There are 3 privacy cubicles with washbasins 855mm above floor level and lever taps, 1 of which is fitted with grab rails for ambulant disabled users. There are 5 shower cubicles, all fitted with grab rails for ambulant disabled users.

## Other Facilities

The **baby and toddler room** is accessed via the lobby. This is a well-equipped facility with a child's toilet, pull down nappy changing table, bath with shower and a drying area.

The **Dishwashing and Laundry Rooms** are accessed along a wide, block paved path. Both rooms have fully glazed inward-opening doors with a clear opening width of 890mm. The thresholds are level and both rooms are wheelchair user accessible.

The **dishwashing** room has 3 sink units, 890mm above floor level and with lever taps.

The **laundry** room has 2 sink units with lever taps. There are 2 washing machines and one dryer, all are front loading.

**Toilet Block 2** was built at the same time as Toilet Block 1 and is identical in design, layout and facilities.

**Service Points** for water, chemical closet emptying point and rubbish disposal are all very accessible.

There is a **play area** alongside a **dog walk** which is located on the far side of the site. The play area is on bark chippings surrounded by a level field. The gates into both the dog walk and play area are difficult to open because the catches are poorly sited.

The **information room** is adjacent to the reception. An inward-opening fully glazed door with a 90mm threshold opens into a spacious room with a single WC at the end of it. Fixed to the outside wall of the reception and to the left of the entrance door is a **public telephone**. The coin slot is 1515mm above floor level.