

Access Information Statement

Chapel Lane

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, tpeetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

Parking for new arrivals is located in front of the reception building. There is a visitor car parking area providing space for approximately 8 vehicles, there are no designated accessible car parking bays. A late arrivals area provides space for 2 caravans with electric hook up points. There is a level route from the car parking and arrivals areas to reception. The main site areas are access controlled by a barrier, controls are mounted at a height of 1200mm.

Reception

The pathway leading to reception has a dropped kerb with an upstand of 20mm. This leads to a short ramp 1.7m in length set to a gradient of 1:10 with a single handrail. The call bell is fixed at 1500mm above floor level. The entrance door achieves a 750mm opening width and has a raised threshold of 50mm. Internally the reception area achieves adequate wheelchair manoeuvring space. The reception counter is mounted at a height of 900mm and does not incorporate a low level position for wheelchair users. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

Pitches

The site has a total of 117 pitches, of which 105 have a hard-standing. The site has 16 serviced pitches with drainage and water supplies. There are no pitches permanently designated for disabled people. There are 12 hard-standing pitches located on a level section of the site less than 30m from Toilet Block A. There are 8 hard-standing pitches located on a level section of the site within 35m of Toilet Block B. Mats are available for motorhomes.

Circulation around the Site

The site is reasonably level. There are a small number of pedestrian footpaths some of which are gravel surfaced. Most of the access roads around the site are shared by vehicles and pedestrians.

Toilet Blocks

The site has 2 toilet blocks. Toilet Block A has a car parking area for 2 vehicles. Perimeter pathways are obstructed by a recessed drainage gulley at the perimeter of the building. All facilities within Toilet Block A have a 170mm stepped entrance. Toilet Block A is accessed via a ramp 2m in length set to a gradient exceeding 1:12. There is an alternative level access pathway to Toilet Block A from the adjacent car parking bay. Toilet Block B has a car parking bay for 2 vehicles. Perimeter pathways are accessed via a dropped kerb and provide a firm and level surface around the perimeter of the toilet block. Toilet Block A has no **accessible WC and shower**.

Toilet Block B **accessible WC and shower** door achieves an 880mm width with a 20mm raised threshold. A recessed drainage channel in front of the threshold has a width of 40mm and a depth of 20mm. The door is operated by a RADAR key available from reception. The cubicle size is 1950 x 3450mm. The cubicle achieves adequate wheelchair manoeuvring space to the WC and shower positions. The level access shower and WC are left side transfer. The cubicle has ergonomic lever style controls, contrasting grab rails and is fitted with an alarm system.